

Your satisfaction is very important to us. So if you're unhappy with your Tabcat, please let us know within 30 days of purchase*;

1. Contact our customer satisfaction team on **0208 207 0880** or **sales@tabcat.com**.
2. If they cannot resolve your query, they'll issue you with a Returns Number.
3. Complete and return this form and the product to Loc8tor, Devonshire House, Manor Way, Borehamwood, Herts, UK WD6 1QQ. We'd recommend that you use a signed for service.
4. On receiving a completed Returns Form; normally we'll send you a **replacement** within 3-5 working days and we'd expect to process **refunds** within 5 working days.

Please remember we can only process exchange / refund if the product is in its original condition and packaging. By posting or emailing this form to us you confirm that you understand and accept our T's and C's (mytabcat.com/terms-and-conditions/).

First Name		Date of Order	
Surname		Order Number	
Address		Date of Return	
		Return Number	
		Tel Number	
Postcode		Email Address	

Quantity	Product Name/Number	Reason/Code**	Replacement***	Refund***
<input type="checkbox"/>	Tabcat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Tag	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Loc8tor Lite	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Loc8tor Pet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Loc8tor Pet bundle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Loc8tor Plus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	GPS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Webcam	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

* If faulty, you have up to two years from purchase to return your product.

** Please record Return Reason Codes in the column above

- | | |
|------------------------------|---------------------------|
| 1. Parcel damaged on arrival | 4. Customer not satisfied |
| 2. Product defective | 5. Incorrect item ordered |
| 3. Arrived late | 6. Other _____ |

***Please tick one.